Primero/GBVIMS+ Introduction

What is Primero?

Primero is the Protection Related Information Management System. It is the umbrella platform (application) with several independent databases with functions for GBV and Child Protection. It can be considered a group of databases that share a common framework, yet allows users to decide which tools they need to use and to what extent they exchange information between tools.

What is GBVIMS+?

GBVIMS+ is one database of Primero. It is an enhancement of the current GBVIMS incident recorder with an added function for GBV case management.
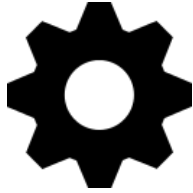

The goal of the GBVIMS+ is a survivor-centered system. This system utilizes and will continue to take advantage of technology enhancements to manage individual cases and services for survivors as well as incident monitoring. This includes:

- Ease of global updates, bug fixes
- Accommodate different languages (English, French, Arabic, Spanish)
- Ease of Compilation
- Heightened Security
    - Based in more secure framework (threat tests conducted)
    - Role-based access (increased emphasis on confidentiality)

Finally it is also a high priority for GBVIMS+ to be able to accommodate different methods of data collection (computer, tablet); this enhancement is pending funding.

User Guide Instructions

This user guide is structured to address the different roles of staff that will need to be involved in the rollout of Primero/GBVIMS+. This includes:

Organizational Administrator
When you see this icon, the chapter should be read by the organizational administrator, such as managers, coordinators or inter-agency coordinators

User
When you see this icon, the chapter should be read by staff who will be using the system on a daily basis, such as social workers, data enterers or managers.

IT
When you see this icon, the chapter should be read by IT staff who can assist with the set-up of the system.